**AOIP Service Qualité
ZAC de l'Orme Pomponne - 50-52, avenue Paul Langevin**

**91130 Ris-Orangis
Tel : 01 69 02 88 88 / Télécopie : 01 69 02 89 60**

**qualit@aoip.com**

**Name :**

|  |  |
| --- | --- |
| **Product/Service :** **Function :****Type :** **Serial Number :** **Repair quote Nbr :**  |  **Tel :****Fax :****« country » « City» ; « Date »,**  |

Madame, Monsieur,

In order to improve our services, we are keenly interested in your opinion on our services.

Therfore, we thank you in advance for spending a few minutes answering the attached questionnaire.

You can send us your opinion by fax, post or email to qualit@aoip.com

The Quality Manager

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Very Good** | **Good** | **Average** | **Very poor** | **Remark** |
| **General opinion** |  |  |  |  |  |
| **Technical service** |  |  |  |  |  |
| **Completion time** |  |  |  |  |  |
| **Response time** |  |  |  |  |  |
| **Quality of contacts** |  |  |  |  |  |
| **Quote** |  |  |  |  |  |
| **Suitability of the service** |  |  |  |  |  |
| **Quality / price ratio** |  |  |  |  |  |

**Comment:**

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| --- |
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