**AOIP Service Qualité  
ZAC de l'Orme Pomponne - 50-52, avenue Paul Langevin**

**91130 Ris-Orangis   
Tel : 01 69 02 88 88 / Télécopie : 01 69 02 89 60**

[**qualit@aoip.com**](mailto:qualit@aoip.com)

**Name :**

|  |  |
| --- | --- |
| **Product/Service :**  **Function :**  **Type :**  **Serial Number :**  **Repair quote Nbr :** | **Tel :** **Fax :**  **« country » « City» ; « Date »,** |

Madame, Monsieur,  
  
  
In order to improve our services, we are keenly interested in your opinion on our services.

Therfore, we thank you in advance for spending a few minutes answering the attached questionnaire.

You can send us your opinion by fax, post or email to [qualit@aoip.com](mailto:qualit@aoip.com)

The Quality Manager

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Very Good** | **Good** | **Average** | **Very poor** | **Remark** |
| **General opinion** |  |  |  |  |  |
| **Technical service** |  |  |  |  |  |
| **Completion time** |  |  |  |  |  |
| **Response time** |  |  |  |  |  |
| **Quality of contacts** |  |  |  |  |  |
| **Quote** |  |  |  |  |  |
| **Suitability of the service** |  |  |  |  |  |
| **Quality / price ratio** |  |  |  |  |  |

**Comment:**

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| --- |
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